

Quick-Reference Referral Guide for C-3

Service	Referral Protocol
Non-Urgent Adult Dental / Prosthodontic / Oral Medicine & Pathology Referrals	• FAX referral form to 204-787-3352 • ADDITIONALLY email radiographs/clinical photos to hscspecialneedsdentistry@gmail.com
Urgent Adult Dental Referrals	• CALL 204-787-3645 & tell reception you have an urgent referral to Dentistry (we will triage appropriately) • Then FAX referral form to 204-787-3352 • ADDITIONALLY email all radiographs/clinical photos to hscspecialneedsdentistry@gmail.com
Non-Urgent OMFS Referrals	• FAX 204-787-3352 • ADDITIONALLY email all radiographs/clinical photos to hscspecialneedsdentistry@gmail.com
Urgent OMFS Referrals	• CALL 204-787-2071 & ask them to PAGE oral surgery resident on call
Questions Regarding Management/Indications for Referral/Support	• EMAIL hscspecialneedsdentistry@gmail.com
24-Hour General Dental Emergencies	• 204-YOUR OFFICE EMERGENCY NUMBER HERE!

DOs	DON'Ts
✓ Always notify OMFS prior to sending a patient to HSC. ✓ Always warn patients that the fee is the same as in private practice. ✓ Treat us as a specialist referral. (GP) is still quarterback and responsible for patient. ✓ Send a treatment plan with referral. ✓ Ask us, when in doubt! ✓ Always provide patients with your emergency contact information, and set up arrangements if you are out of town.	✗ JUST tell a patient to show up at HSC. ✗ Refer a patient JUST because they are nervous/anxious about dental treatment. ✗ Refer a patient because they can't afford treatment. ✗ Refer a patient because you "don't take" EIA, etc. ✗ Tell a patient to go to any hospital. ✗ Ask a patient to facilitate their own referral.

Health Science Centre Adult Oral Maxillofacial Surgery and General Dentistry Clinic

820 Sherbrook Street, Winnipeg, MB R3A 1R9

P. 204-787-3645

F. 204-787-3352

☐ Oral Maxillofacial Surgery☐ Adult General Dentistry

Please note that only selected patients with complicated medical history are going to be accepted and treated at HSC adult dentistry. Patient acceptance requires prior review and approval.

Part 1 - Patient Information

Surname: _____ Given Name: _____
Date of Birth (Y/M/D): ____/____/____ Gender: Male ☐ Female ☐
Contact Name: _____ Contact Tel #: _____
Patient Address: _____ Postal Code: _____
City/Community: _____
Status #: ____/____/____/____/____/____/____/____/____/____/____/____

Required for Pediatric & OMFS referrals

MHSC (MB health #): ____/____/____/____/____/____/____/____/____/____/____/____

PHIN: ____/____/____/____/____/____/____/____/____/____/____/____

Part 2 - Provider Information

Name: _____
Community: _____
Dental Clinic Tel #: _____ Dental Clinic Fax #: _____
Health Center/Nursing Station Tel #: _____ Fax #: _____

Part 3 - Dental/Medical InformationCurrent Radiographs (enclosed): ☐ PA ☐ BW ☐ PAN

Medical Risks/Complications:

Height: _____ Weight: _____

Please attached medication list if available

Part 4 - Reason for referral/Comments (e.g. require multiple resto/exo under IV sed.)

Cooperation:

Part 5 - Proposed treatment(s)

Tooth	Procedure	Tooth	Procedure	Tooth	Procedure	Tooth	Procedure	Tooth	Procedure

Part 6 - Circle Missing Teeth

18	17	16	15	14	13	12	11	21	22	23	24	25	26	27	28	55	54	53	52	51	61	62	63	64	65
48	47	46	45	44	43	42	41	31	32	33	34	35	36	37	38	85	84	83	82	81	71	72	73	74	75

Where to Go For Dental Care in Your Community

"Quick Reference Guide"

Legend:

EIA = Employment & Income Assistance

PI = Private Insurance

NIHB = Non-Insured Health Benefits (for Registered First Nations persons & Inuit)

IFH = Interim Federal Health Program (for Refugees) **VAC** = Veterans Affairs Canada

*General dentistry includes: *diagnostic services, preventive care, fillings, extractions, and other basic care*

Access Downtown

640 Main St. (Main & Logan)

☎ 204-940-3816

- Hours: Monday – Friday ☎ 8:30am - 4:30pm
- Services: General dentistry, crown and bridge, and dentures
- Who: Adults and children, including toddlers & infants, those with limited income, and emergencies
- Accepted insurance plans: **EIA, NIHB, IFH, VAC, & PI**
- Patients without dental insurance are welcome (Fees may be reduced)

Deer Lodge Centre

2109 Portage Ave.

☎ 204-831-2157

- Hours: 2-3 days per week (days vary) ☎ 8:30am - 4:30pm
- Services: General dentistry, crown and bridge, dentures, and select root canal treatment
- Who: Residents of Deer Lodge Centre and Community dwelling residents (adults & children)
- Fee-for-service basis
- Accepted insurance plans: **EIA, NIHB, IFH, VAC, & PI**
- Patients without dental insurance are welcome

Health Science Centre - Children's Dental Clinic

685 William Ave. (Children's Hospital)

☎ 204-787-2516

- Hours: Monday – Thursday ☎ 9:00am - 5:00pm (*By appointment only*)
- Emergency treatment after regular hours available by phoning HSC Hospital ☎ **204-787-2071** (ask for the on-call pediatric dentist) OR visit the Children's Hospital Emergency Department
- Services: Children's dentistry and cleft palate services
- Who: Children (newborn to 17 years old) who are medically/physically compromised
- Fee-for-service basis
- Accepted insurance plans: **EIA, NIHB, IFH, & PI**
- Patients without dental insurance are welcome
- Most recent Revenue Canada *Notice of Assessment* is required (Tax form T451)

Home Dental Care Program

2109 Portage Ave.

☎ 204-831-3456

- Hours: Monday – Friday ☎ 8:30am - 4:30pm
- Mobile dental services
- Services: General dentistry and dentures
- Who: Residents of personal care homes and those living in private homes who are physically unable to seek care in private practice on an emergency basis only
- Fee-for-service basis
- Accepted insurance plans: **EIA, NIHB, IFH, VAC, & PI**
- Patients without dental insurance are welcome

Mount Carmel Clinic

886 Main St.

☎ 204-586-1659

- **Hours:** Monday, Wednesday, Friday ☎ 9:00am - 5:00pm
Tuesday and Thursday ☎ 9:00am - 8:00pm
- Call ahead to book an appointment & determine eligibility
- **Services:** General dentistry *only*
- **Who:** Adults and children, including toddlers and infants, with limited income
- Services provided for a minimum fee to those who meet financial and residential guidelines
- Payment is based on a *sliding scale*. Net family income and the number of people living in the home help determine cost.
- Most recent Revenue Canada *Notice of Assessment* is required (Tax form T451)

S.M.I.L.E. plus Program

320 Mountain Ave. (Machray School Dental Clinic)

☎ 204-940-2090

- **Hours:** Monday – Friday ☎ 8:30am - 4:30pm
- **Services:** General dentistry *only*
- **Who:** Children up to 18-years-old
- Payment is based on a *sliding scale*. Net family income and the number of people living in the home help determine cost.
- Most recent Revenue Canada *Notice of Assessment* is required (Tax form T451) or Citizenship and Immigration Allowance Resettlement Assistance Program Allowance.
- **Accepted insurance plans:** **EIA, NIHB, & IFH**
- Patients without dental insurance are welcome

St. Amant

440 River Road

☎ 204-256-4301

- **Hours:** 2 days per week ☎ 9:00am - 3:30pm
- **Services:** General dentistry and denture work
- **Who:** Patients of St. Amant and individuals of the community with significant developmental disability
- Fee-for-service basis
- **Accepted insurance plans:** **EIA, NIHB, IFH, VAC, & PI**
- Patients without dental insurance are welcome

University of Manitoba – College of Dentistry

790 Bannatyne Ave.

☎ 204-789-3505

- Dental services available August through June only - *Call ☎ ahead to book an appointment*
- **Hours:** Monday - Thursday ☎ 9:00am – 5:00pm and Friday 9:00am – 4:00pm
- **Services:** Full scope of dental care provided by students at a reduced cost
- **Who:** Adults, children, new patients & emergencies welcome
- Must fill out an application form and return it to the university before treatment
- **Accepted insurance plans:** **EIA, NIHB, IFH, VAC, & PI**
- Patients without dental insurance are welcome