



Attendee Frequently Asked Questions

1. Is there a virtual option for MDA 2023?

The MDA has always been an in person event and due to Covid, the 2021 year was presented virtually as we were unable to gather in person, and 2022 offered a portion of virtual lectures. Now that restrictions are lifted for gathering the MDA Convention will return to being an in person event only. **Virtual sessions will not be offered.**

2. How do I get my ID and Password?

Once your General Registration is completed you will receive an auto-reply with your Username and Password. You can update the password in your personal profile. You will also receive a prompt to download the Pheedloop Convention App where you can see your detailed schedule.

3. What are the Registration Fees for 2023?

- MDA Member Dentists - \$75
- MDA Registered Dental Assistants - \$125
- Dental Hygienists - \$150
- Office Staff/Technicians/Dental Therapist/Practice Consultants/Education Institution Support Staff - \$150
- Out of Province Dentists - \$150
- Dental/DA & Hygiene Students – No Fee, must use prom code. Proof of registration may be requested.

[Add-on Items to your registration](#)

- Breakfast is FREE
- Lunch is an additional cost
- Hands-On Sessions are an additional cost
- CPR Course is an additional cost
- Presidents Gala is an additional cost

4. Can I register online?

Yes, beginning on **Monday, January 16th, 2023**

5. What happens if I miss the Early Bird deadline?

Unfortunately, if you miss the deadline, the regular rates will apply. We do our very best to frequently advertise the deadline and this is a very strict policy where we are not able to make any exceptions. **Early Bird Deadline is March 1st.**

6. Can I pay for my registration by cheque?

We highly recommend registering online as this will enable you to access your personal registration account (with an ID and password) where you can add courses, buy tickets to social events etc.

Cheque payment would need to be made at the MDA office at which time we would create a link for you to actively populate your registration and course selection.

7. Can I attend lectures with an Exhibits Only registration?

The 'Exhibits Badge' category will only give you access to the MDA Exhibit Hall Floor April 21 & 22. This category does not give you access to lecture sessions except where deemed acceptable as a company sponsor of a lecture.

8. I am a student how do I register? Can I register on-site?

To register as a student, you must be currently registered in a full time dental program.

Gerald Niznick College of Dentistry students will receive a Promo-Code that can be used to register. This code will provide you with Free Registration and access to standard lectures and morning breakfast. Lunch and Presidents Gala require ticket purchase.

Registration is required in advance via the MDA Convention website.

9. Having issues with your registration

We encourage you to clear your cookies and cache if you have not done so in a long time, it can help your computer run more smoothly:

[CHROME Click Here](#) [Safari on Mac Click Here](#) [Firefox on Mac Click Here](#)

10. I'm signed up for a Hands-On Course, do I need to bring anything?

If you are required to bring some specific items for a course we will list the details under that session on the website. We will also send an email out to all people registered for the course. We require Hands-On registrants to also attend the speaker's pre-lecture; this will be noted in the program, on the website and during the registration process.

11. Do you have a one day registration fee?

No, your registration enables you to attend all 2 days of the conference.

12. When should I expect my name badge to arrive in the mail?

Badges are **NOT mailed** out and can be picked up on-site at the RBC Convention Centre. The registration check-in is located on the 3rd floor just outside the Trade Show space.

13. What if there is an error on my name badge?

If there is an error on your badge, please see the MDA Staff at the registration check-in on the 3rd floor just outside the Trade Show space.

14. One of the staff that we registered is no longer with us - can I replace them with a new staff person?

Yes, we can substitute names as long as we receive the request by Feb 17, 2023. We cannot substitute names on-site. Email change request to registration@manitobadentist.ca

15. How do I make changes or add courses to my registration?

If you register on-line you will have access to your own registration account where you can make changes and add courses using your ID and password. Login information is automatically created for each attendee upon registration and can also be accessed by clicking on [Forgot Password](#) and the information will be forwarded to you.

16. What is the cancellation policy for the 2023 conference?

Cancellation Policy MDA Annual Meeting and Convention

The following conditions are allowed for a refund from the MDA for the Annual Meeting and Convention:

1. Death in immediate family
2. Illness – Doctors note required
3. Positive Test for Covid-19
4. Provincial Road Closures due to weather or catastrophic event

Please note that payment for meals or President Gala cannot be refunded as guarantees for meals would have been committed to the RBC Winnipeg Convention Centre.

Request for refunds must be made by May 31, 2023.

Any questions related to the refund policy can be directed to Rafi Mohammed, CEO at rafi@manitobadentist.ca

Cancellation refund requests must be submitted in writing by **April 6th, 2023**.

Please use this link to submit a cancellation request: [CLICK HERE](#)

Any cancellations after Feb 3, 2023 are 100% non-refundable.

17. How do CE credits work? How do I report them?

Continuing Education Credits MDA April 2023 Convention & Trade Show

The MDA does not submit nor retain copies of CE for other regulators. All Dentists and Registered Dental Assistants of the **Manitoba Dental Association** will have their CE Credits automatically entered into their MDA Continuing Education Report according to the following criteria:

In-Person April 21st & 22nd 2023 Conference Presentations (RBC Convention Centre)

All live in-person sessions attended will qualify under the **Seminars, Lectures and Participations Activities and Programmes (Synchronous – real time)** credit hours category of the *MDA's Bylaws for Continuing Education of Dentists and Dental Assistants*.

- **Please ensure you are scanned going into & departing a lecture**



Manitoba **Dental** Association
Continuing Education Scan Card



There will be no pre-recorded or webcast lectures for the 2023 Convention.

The views of the speakers do not necessarily reflect the views of the Manitoba Dental Association.

Trade Show Credit

- MDA dentists and dental assistants will be awarded 1 CE Credit per Day for Trade Show Attendance.
- You must visit the MDA Booth to have your CE Card Scanned.

18. When is the MDA Convention App available for download?

There are various platforms for the MDA App – Both the Android and the Apple versions will be available immediately upon completion of your registration. Your General

Registration confirmation email will provide you with a button to download the appropriate Android or Apple App for your phone and also provides you with a website version as an option.

See APPs Here:

- Web access: <https://go.pheedloop.com/#/>
- iOS app: <https://apps.apple.com/ca/app/pheedloop-go/id1551987961>
- Android app: <https://play.google.com/store/apps/details?id=com.pheedloop.go>

APP Features

- Update your personal profile
- View your personal session schedule and make changes to your schedule
- Convention Update Notices will be posted
- See who else is attending the convention and if you activate you can chat and connect with colleagues.
- Review speakers and lecture overviews
- Connect with sponsors and trade show reps (view the trade show floorplan)